

Melanson Vaughn A Truckg & Excavtg Ltd - Amherst

amherst

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*amherst****Melanson Vaughn A Truckg & Excavtg Ltd - Amherst*****Melanson Vaughn A Trucking & Excavating Ltd: A Reliable Partner in Amherst, Nova Scotia**

Melanson Vaughn A Trucking & Excavating Ltd has established itself as a trusted name in the transportation and excavation industry in Amherst, Nova Scotia. Known for their commitment to accessibility and customer service, they cater to a wide range of needs for both residential and commercial projects.

Commitment to Accessibility

One notable aspect of Melanson Vaughn is their dedication to ****accessibility****. The company ensures that their facilities, including the ****wheelchair-accessible car park****, cater to all customers, making it easier for everyone to access their services. This commitment enables individuals with mobility challenges to enjoy the full range of services offered.

Customer Experience: The Good and the Bad

Customer feedback highlights both positive and negative experiences with Melanson Vaughn. Many clients commend the quality of work and pricing, stating: - "Had Mike come by and do some land clearing work last year for our new cottage build. Did great work, reasonably priced. Having his crew swing by this fall to start phase two. The ladies at the office were also a pleasure to speak to about billing." This review emphasizes the company's ability to deliver quality service at fair prices, with a team that is easy to communicate with. However, not all experiences have been favorable. Some clients express frustration with delays and communication issues, including: - "Blew us off for a year after initial visit. Was told 2-3 weeks and kept being pushed back... I will not be contacting them in the future, nor would I recommend wasting any of your time with this business." Such feedback indicates the need for improvement in project timelines and client communication.

Service Offerings and Quick Response

Despite varying opinions on customer service, many clients still praise Melanson Vaughn for their specific service offerings. One user noted: - "I requested top soil and gravel by a bucket load. They do this. Very reasonable prices. Quick service A+." This highlights the efficiency and affordability of their materials delivery service, demonstrating their capability to meet urgent demands.

Conclusion

In summary, Melanson Vaughn A Trucking & Excavating Ltd plays a crucial role in the Amherst community. With a strong focus on accessibility, particularly through their ****wheelchair-accessible car park****, they aim to cater to diverse customer needs. While there are areas for improvement in communication and project management, the positive feedback regarding their services cannot be overlooked. As a potential client, considering these aspects will help inform your decision when choosing a trucking and excavation partner.

We are found at

1405 Southampton Rd, B4H 3Y4 Amherst, Nova Scotia - Canada (CA)

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Images



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Tags

Wheelchair-accessible car park, Accessibility

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