

Outillage Rioux G.d.b. - Bedford Twp

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Outillage Rioux G.d.b. - Bedford Twp

Discovering Outillage Rioux G.D.B: A Tool Rental Service in Bedford Twp, Quebec

When searching for a reliable **tool rental service**, Outillage Rioux G.D.B. stands out in Bedford Twp, Quebec. Despite mixed reviews, the service has made strides in ensuring that customers have access to a variety of tools and equipment. In this article, we will explore the accessibility features of the facility and address some customer experiences.

Accessibility Features of Outillage Rioux G.D.B.

One notable aspect of Outillage Rioux G.D.B. is its commitment to **accessibility**. The tool rental service offers a **wheelchair-accessible car park** and a **wheelchair-accessible entrance**, making it easier for all customers to access tools and services. This dedication to inclusivity allows individuals with mobility challenges to experience their offerings without hindrance.

Customer Experiences: A Mixed Bag

While some patrons have praised the **excellent customer service** and variety of tools available, others have shared their dissatisfaction. One customer noted, "The service is impeccable! We have a lot of choice of tools." However, issues have arisen regarding pricing and product availability.

For instance, a customer reported being quoted a price 27% higher than a US competitor for a generator part. Such discrepancies can lead to frustration, especially when transparency is lacking. Instances of misinformation have led some customers to caution others about potential dishonesty at the service.

Staff Performance and Customer Interaction

Feedback on staff performance is diverse. Some customers have highlighted the kind and professional demeanor of the staff, stating that they received helpful advice. In contrast, there have been complaints regarding order errors and lack of knowledge from newer employees, impacting the overall customer experience.

One customer expressed disappointment, remarking, "Nothing is sadder than coming across a young person in customer service who thinks she knows everything but who doesn't know that much." This illustrates the importance of training and knowledge within customer service roles to provide adequate assistance to clients.

Conclusion: A Tool Rental Experience Worth Considering

Despite the challenges faced by Outillage Rioux G.D.B., including fluctuating customer service quality and pricing disputes, it remains a viable option for those in need of tool rentals in Bedford Twp. The commitment to accessibility, combined with a wide selection of products, makes it worth a visit. Customers are encouraged to be aware of pricing comparisons and to seek clarity when needed.

The location of our business is in

1291 Rte 235, J0J 1A0 Bedford Twp, Quebec - Canada (CA)

The phone of the mentioned **Tool rental service** is +1450-248-3135
And if you want to send a WhatsApp, you can do so at +1450-248-3135

Our business hours are:

Day	Hours
Monday	8?AM–5?PM
Tuesday	8?AM–12?PM
Wednesday	Closed
Thursday	8?AM–5?PM
Friday	8?AM–5?PM
Saturday	8?AM–5?PM
Sunday	8?AM–5?PM

The website is Outillage Rioux G.D.B.

If necessary to alter any data that you believe is not accurate related to this portal, we ask send a message so we can we will fix it promptly. With anticipation thanks for your cooperation.

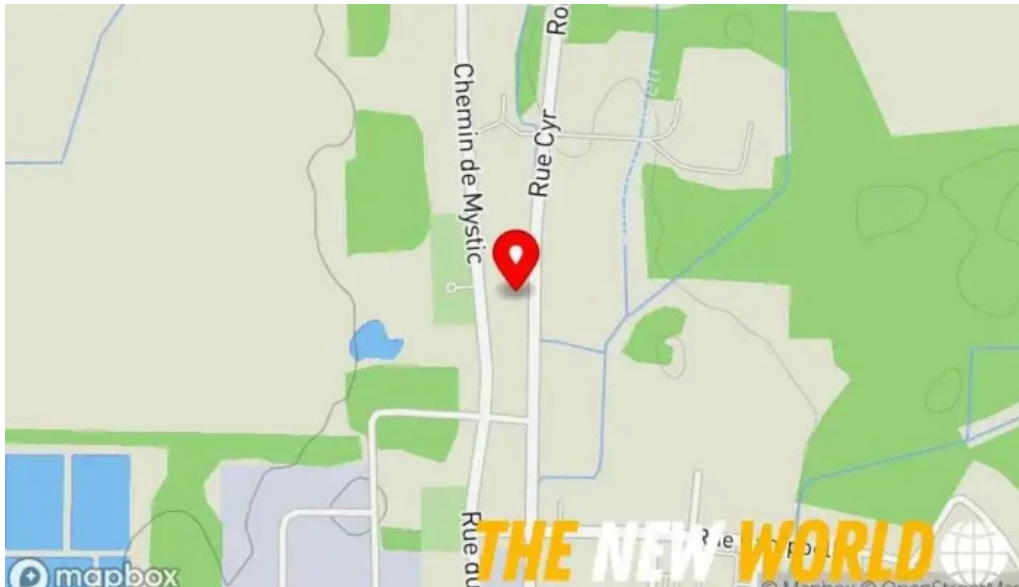
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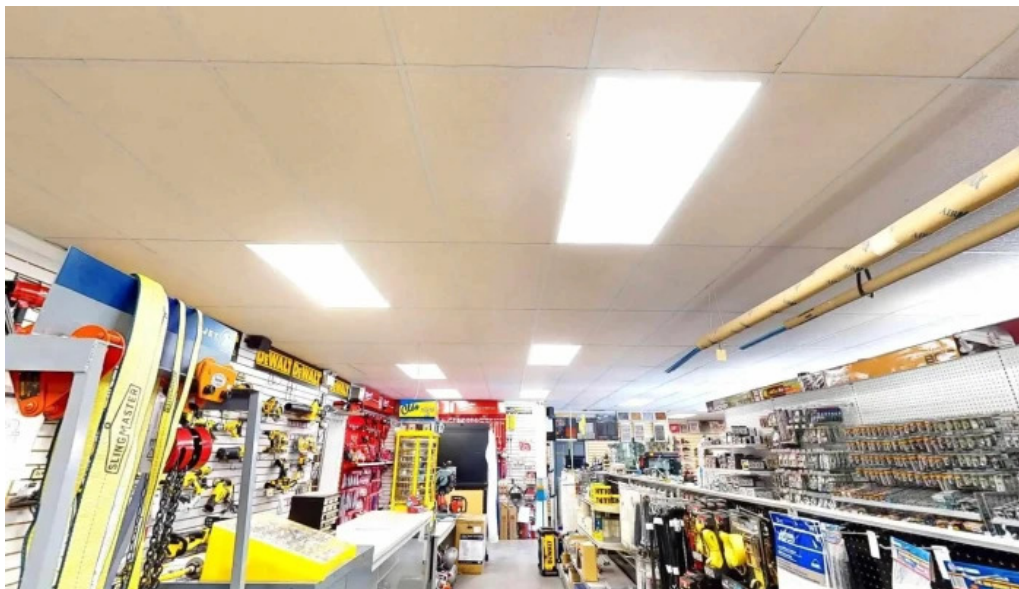
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Tags

Wheelchair-accessible entrance, Accessibility, Wheelchair-accessible car park

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