

#### The New World: Businesses and services in Canada

#### Ice Wireless - Behchok??

behchok??



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## Ice Wireless - Behchok??

# Understanding Ice Wireless: A Local Telecommunications Provider in Behchok?? Northwest Territories

Ice Wireless has long been recognized as a vital telecommunications service provider in Behchok??, Northwest Territories. Many residents initially chose Ice Wireless for its local presence and competitive pricing compared to larger corporations. However, recent experiences shared by customers suggest a growing dissatisfaction that cannot be overlooked.

## **Early Experiences with Ice Wireless**

Customers have noted that for the first two years, their experience with Ice Wireless was largely positive. The convenience of having a local store allowed residents to seek assistance directly, promoting a sense of community and customer service that larger companies often lack. Users appreciated that they could reach out for help without long wait times or navigating complicated automated services.

## **Decline in Service Quality**

Unfortunately, the tide began to turn when Ice Wireless closed its local store, prompting customers to rely on an 1800 number for support. This shift marked the beginning of a series of issues that would lead many to reconsider their loyalty to the provider.

## **Billing and Technical Issues**

Numerous customers have reported ongoing billing issues that became increasingly difficult to resolve. Although they managed to address some mistakes, technical problems persisted without satisfactory solutions. There was a notable disconnect between customers and IT representatives, leading to frustration as clients felt their concerns were not being taken seriously.

## **Connectivity Problems**

One of the most significant customer complaints centered around connectivity, particularly when traveling outside Canada. Many reported that their phones failed to work in the USA, and, alarmingly, some even experienced issues with the service at home, where it worked everywhere else in town. These connectivity problems were deemed unacceptable by loyal customers who relied on consistent and reliable service.

#### The Shift to BELL

As a result of these ongoing frustrations, many residents decided to switch to BELL. This transition proved to be beneficial for several users, who reported a better overall service package at comparable prices. Interestingly, following the cancellation of accounts, Ice Wireless's IT and client services reached out to inquire about what could have been done differently. As one user poignantly stated, "the horse has left the barn," indicating that the attempts to salvage relationships came too late.

## **Frequent Outages**

Another critical aspect that has been raised is the frequent outages experienced by Ice Wireless customers. These interruptions have compounded the frustrations already felt and ultimately influenced many to seek alternatives.

#### Conclusion

While Ice Wireless once served as a promising telecommunications service provider in Behchok??, the recent decline in service quality—from customer support to connectivity issues—has led to an exodus of customers seeking more reliable options. As residents reflect on their experiences, it becomes apparent that the importance of consistent service cannot be overstated in the telecommunications industry.

#### Our establishment is located at

, X0E 0B9 Behchok??, Northwest Territories - Canada (CA)

The phone of the respective **Telecommunications service provider** is <u>+1867-669-6240</u> And if you want to send a WhatsApp, you can do so at<u>+1867-669-6240</u>

#### The website is Ice Wireless

If you wish to modify any element that you feel is not accurate about this site, we kindly request deliver a message so that we will handle it at the earliest convenience. With anticipation thank you very much.



Ice wireless map



Ice wireless behchok??

## **Tags**

experiences, services, telecommunications, convenience, connectivity, customers, northwest, residents, customer, territories, wireless, provider

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computer hardware manufacturer
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computer software store
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computer training school
computer wholesaler
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condominium rental agency
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home improvement store
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massage spa
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mechanical contractor
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medical center
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medical laboratory
medical spa
meditation instructor
mental health clinic
mental health service
metal fabricator
metaphysical supply store
mexican restaurant
mining consultant
mission
mobile phone repair shop
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moving and storage service
municipal administration office
municipal department of tourism
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painter
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paralegal services provider
park
party planner
paving contractor
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personal injury attorney
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pet groomer
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pharmaceutical company
pharmacy
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photo agency
photographer
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physical fitness program
physical therapist
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pizza restaurant
plumber
portrait studio
post office
powersports vehicle dealer
print shop
private tutor
process server
professional services
promotional products supplier
property management company
psychologist
psychotherapist
public health department
public library
public relations firm
publisher
quantity surveyor
raft trip outfitter
real estate agency
real estate agent

real estate appraiser real estate attorney real estate consultant real estate developer real estate surveyor recruiter recycling center reflexologist regional council rehabilitation center reiki therapist research and product development restaurant retirement community retirement community retirement home road construction company rv dealer safety equipment supplier salvage yard sandblasting service sandwich shop sauna saw mill scale repair service school screen printing shop screen repair service screen store security guard service security guard service security service security service security service self-storage facility senior citizen center septic system service serviced accommodation services sewage treatment plant sewing machine store shopping mall siding contractor	
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sightseeing tour agency
sign shop
ski resort
ski shop
slaughterhouse
sleep clinic
small engine repair service
social services organization
software company
soil testing service
souvenir store
spa
sporting goods store sports complex
sports massage therapist steak house
storage facility
store
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