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Telus Mobility - Amqui

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Telus Mobility - Amqui

Exploring the Telecommunications Provider: Telus Mobility in Amqui, Quebec

Telus Mobility is one of the prominent telecommunications service providers located in Amqui, Quebec. With the rise of mobile usage, it's essential to evaluate the services offered, particularly focusing on customer experiences related to **payments** and the use of **debit** and **credit cards**.

Customer Experiences with Payment Options

Many customers have reported mixed experiences while dealing with Telus Mobility, especially regarding the payment process. Some individuals have expressed dissatisfaction with unexpected fees associated with network connection charges. One customer noted, "In addition to network connection fees of \$70, the representative charges us fees of \$70 in taxes without knowing what they are." This highlights the importance of transparency in pricing, especially when customers opt to pay using **debit** or **credit cards**.

Service Quality and Customer Support

Customer feedback reveals a spectrum of service quality at Telus Mobility. For instance, some patrons experienced long wait times, leading them to recommend handling transactions online. One individual remarked, "I was passing through the area and was not impressed by the level of service offered. Long waits with agents who go on break rather than serving you." Such reviews denote a clear area for improvement regarding customer service during peak hours. However, it's worth noting that not all feedback is negative. Several customers praised specific staff members for their professional and friendly assistance. A satisfied customer stated, "Great Service! Very happy to have been able to do business with such qualified and friendly staff." This indicates that while service can vary, there are employees dedicated to providing excellent support.

Recommendations for New Customers

For those considering Telus Mobility as a telecommunications option in Amqui, it's advisable to approach the service with awareness about potential costs. Ensure to clarify any fees associated with your plan and payment methods upfront. If possible, utilizing online services may help avoid long waits and ensure a smoother transaction experience. In conclusion, while Telus Mobility offers essential telecommunications services, customer experiences suggest variability in service quality and payment processes. Understanding these factors can guide prospective customers in making informed decisions about their telecommunications needs.

Our business is at

6 Bd Saint-Benoit O, G5J 2C6 Amqui, Quebec - Canada (CA)

The phone of the respective **Telecommunications service provider** is <u>+1418-534-3281</u> And if you want to send a WhatsApp, you can do so at<u>+1418-534-3281</u>

We look forward to seeing you at:

Day Hours Monday 9?AM-5:30?PM Tuesday 9?AM-5:30?PM Wednesday

9?AM–5:30?PM

Thursday

Closed

Friday Closed

Saturday

9?AM-5:30?PM

Sunday

9?AM-5:30?PM

The website is **Telus Mobility**

If you wish to modify any detail that you think is not correct related to this site, please forward a message so we can we will handle it promptly. Thanks beforehand thanks for your cooperation.

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