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Csss Des Sources - Val-Des-Sources

Public Health Department CSSS Des Sources in Val-des-Sources, Quebec

The Public Health Department CSSS Des Sources, located in Val-des-Sources, Quebec, is a critical health service hub for the community. However, recent feedback from patients highlights both strengths and weaknesses within this facility.

Accessibility Features

For those requiring wheelchair access, CSSS Des Sources offers a

wheelchair-accessible car park and a **wheelchair-accessible entrance**, ensuring that individuals with mobility challenges can access the services they need. Despite these accommodations, many users have expressed concerns regarding the overall efficiency of the department.

Patient Experiences

While some patients reported positive experiences, particularly praising the staff's commitment and care, others noted significant issues: - "Do not recommend using the ER here. Every time there is a huge wait time of 14 plus hours." - "Very good services every time I had to go either for samples or to the emergency room, doctors and nurses attentive." These comments reflect a stark contrast in patient perceptions. While some found the service helpful and compassionate, others experienced long wait times and perceived mismanagement.

The Emergency Room Concerns

Many reviews highlighted frustration with the emergency room's operations: "Currently I have been waiting for my turn while I probably have pneumonia, and
the department has strictly not called anyone for 1 hour. This place is probably
the worst medical building in Quebec." The recurring theme of extended wait
times has led to dissatisfaction among patients who expected more timely care.

Acknowledgment of Positive Care

Despite criticisms, it is important to acknowledge the commendable service provided by certain staff members. One user shared: - "Impeccable service from all the employees who took care of my daughter at the end of her life." This sentiment showcases the dedication of specific healthcare workers who strive to make a difference in challenging circumstances.

Conclusion

In summary, while the Public Health Department CSSS Des Sources offers essential accessibility features and commendable care from some staff, the ongoing issues related to wait times and service management cannot be overlooked. For potential patients, it may be advisable to explore other nearby options if immediate care is needed. Balancing the positive aspects with the urgent need for improvements is key to enhancing the overall patient experience.

We are situated in

475 3e Avenue, J1T 1X6 Val-des-Sources, Quebec - Canada (CA)

The contact line of said **Public health department** is <u>+1819-879-7151</u>

We are available at these times:

Day Hours Monday

8:30?AM-4:30?PM

Tuesday

8:30?AM-4:30?PM

Wednesday

Closed

Thursday

Closed

Eriday 8:30?AM-4:30?PM

Saturday

8:30?AM-4:30?PM

Sunday

8:30?AM-4:30?PM

The website is <u>CSSS Des Sources</u>

In case you want to change any element that you believe is not accurate regarding this page, we urge you to send us a message and we will adjust it quickly. In advance thanks for your cooperation.

Images



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Tags

Wheelchair-accessible entrance, Wheelchair-accessible car park, Accessibility

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