

Canada Post - Val-Des-Sources

val-des-sources



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https://www.thenewworld.ca/post-office/val-des-sources/canada-post-val-des-sources_230229.php*val-des-sources***Canada Post - Val-Des-Sources****Exploring the Accessibility Features of Canada Post in Val-des-Sources, Quebec**

Canada Post plays an integral role in the community of Val-des-Sources, Quebec, ensuring that mail and parcels reach residents efficiently. However, residents have shared mixed experiences regarding the services provided. This article highlights the accessibility features of the local post office as well as customer feedback.

Accessibility at Val-des-Sources Post Office

The Val-des-Sources Canada Post is committed to making its services accessible to everyone. One notable feature is its **wheelchair-accessible entrance**. This ensures that individuals with mobility challenges can easily enter the facility without facing barriers.

Wheelchair-Accessible Car Park

In addition to the entrance, the post office also offers a **wheelchair-accessible car park**. This is crucial for individuals who rely on vehicles to visit the premises, providing them with a convenient and safe place to park.

Customer Experience and Feedback

While accessibility measures are in place, several customers have expressed concerns about the overall service. Comments regarding the delivery staff suggest a need for improved customer interactions. For instance, one resident reported an unpleasant experience with a delivery worker, highlighting the importance of treating customers with respect and courtesy.

Suggestions for Improvement

Several residents have proposed alternative solutions to enhance postal services in the area. A community box system, similar to those in other regions, was suggested as a more efficient way to manage deliveries. Furthermore, the establishment of a dedicated telephone service for the post office could greatly improve customer communication and satisfaction.

Persistent Delivery Issues

Another common issue highlighted by residents is the reliability of package delivery. Some have reported instances where delivery personnel did not ring the doorbell despite customers being home, leading to frustrations. Residents believe that reevaluating delivery routes could address concerns over neighborhood dogs that might hinder access.

Quality of Service

Despite the criticisms, many customers appreciate the high level of professionalism and service they receive from Canada Post. Regular users have affirmed their satisfaction with the consistent quality of deliveries across Canada and the United States.

Conclusion

The Val-des-Sources Canada Post location aims to provide accessible services, evidenced by its wheelchair-accessible features. However, the feedback from customers indicates a need for improvements in service delivery and communication. By addressing these concerns, the post office can enhance its reputation within the community and ensure a better overall experience for its customers.

We are at

285 Rue Olivier, J1T 0A0 Val-des-Sources, Quebec - Canada (CA)

We are open during the following hours:

Day	Hours
Monday	9?AM–5?PM
Tuesday	9?AM–5?PM
Wednesday	Closed
Thursday	Closed
Friday	9?AM–5?PM
Saturday	9?AM–5?PM
Sunday	9?AM–5?PM

The website is [Canada Post](#)

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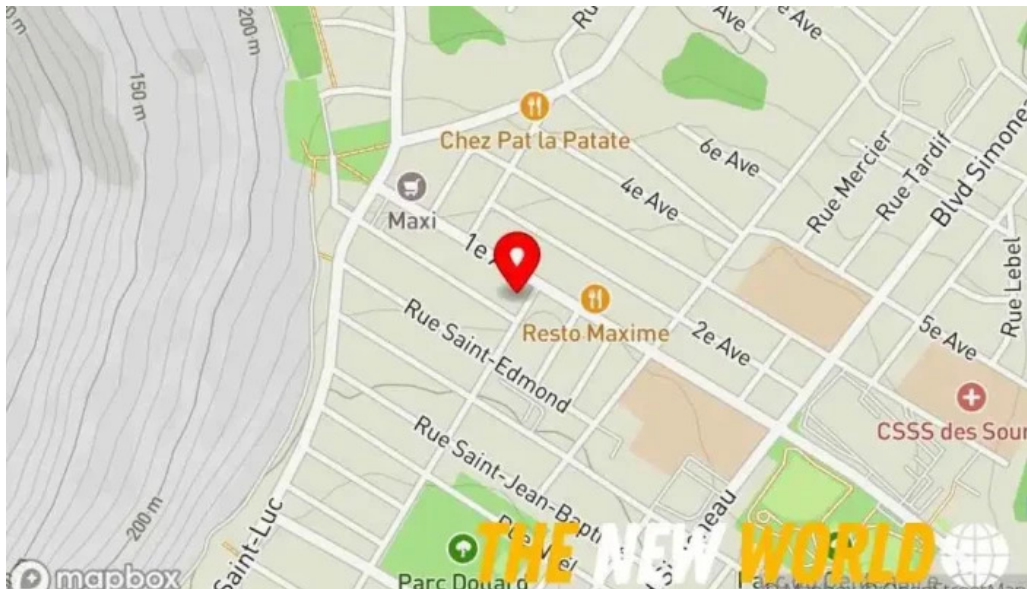
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