

## Canada Post - Bois-Des-Filion

bois-des-filion

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*bois-des-filion*

## *Canada Post - Bois-Des-Filion*

### Exploring the Accessibility of Canada Post in Bois-des-Filion, Quebec

Canada Post, located in Bois-des-Filion, Quebec, serves as a vital service hub for the community. However, it has received mixed reviews regarding its overall customer experience. The accessibility features of this post office are crucial for ensuring all customers can utilize its services.

### Wheelchair-Accessible Car Park

One significant aspect of accessibility at Canada Post is the **wheelchair-accessible car park**. This feature allows individuals with mobility challenges to access postal services with ease. It is essential for post offices to accommodate all customers, and having a designated car park space aids in promoting inclusivity.

### **Wheelchair-Accessible Entrance**

The **wheelchair-accessible entrance** at Canada Post in Bois-des-Filion is another critical feature. This entrance ensures that individuals using wheelchairs or other mobility aids can enter the facility without barriers. Accessibility in public spaces is not just a legal requirement; it enhances the overall user experience by making services available to everybody.

### **Customer Experiences**

While some customers appreciate the accessibility features, their experiences with staff and service quality have raised concerns. Feedback indicates that interactions with the reception staff can be **slow** and **impolite**. One visitor noted they felt they had no competitive options due to the lack of alternative postal services.

Additionally, there have been frustrations regarding issues like payment methods. A customer expressed disbelief at being asked to pay for a stamp exclusively with a credit card, especially when there are no reported contamination cases linked to cash transactions. This situation underscores a larger theme of miscommunication and service inconsistency at this location.

### **Technological Challenges and Service Consistency**

Technology seems to play a role in the customer experience at Canada Post. Reports suggest that the system has gone down multiple times, leading to delays and frustration. One customer shared a story of waiting for 15 minutes only to be informed that the entire system was down since the morning, which left them disappointed.

Moreover, customers have reported difficulty receiving timely and accurate information about services, such as stamp inquiries or package deliveries. There have been instances where packages were exchanged with others, leading to claims of feeling "robbed" of their rightful items.

### **Positive Aspects**

Despite these challenges, some patrons have had positive experiences at this post office. A few visitors remarked on the friendly staff and efficient service during their visits. Such feedback emphasizes that while there are areas

needing improvement, the dedication to customer service exists within certain team members.

## Conclusion

In conclusion, Canada Post in Bois-des-Filion has made strides in accessibility through its dedicated **wheelchair-accessible car park** and **wheelchair-accessible entrance**. However, the customer experience remains a mixed bag, with opportunities for improvement in service delivery and communication. Ensuring that all customers feel welcomed and valued is essential for enhancing the overall reputation and performance of this vital community service.

## We are positioned at

83 Mnt Gagnon, J6Z 1G0 Bois-des-Filion, Quebec - Canada (CA)

## Our opening hours are:

Day	Hours
Monday	9?AM–5?PM
Tuesday	9?AM–5?PM
Wednesday	9?AM–5?PM
Thursday	9?AM–5?PM
Friday	9?AM–5?PM
Saturday	9?AM–5?PM
Sunday	9?AM–5?PM

The website is Canada Post

If you wish to change any data that you believe is incorrect concerning this site, we kindly request send a message so that we will adjust it promptly. Thank you in advance thanks.

## Images



*Canada post street view 360deg*



*Canada post post office*



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*Accessibility, Wheelchair-accessible car park, Wheelchair-accessible entrance*

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business development service
business management consultant
business networking company
business to business service
butcher shop
cabin rental agency
cable company
cafe
call center
campground
candy store
cannabis store
canoe & kayak rental service
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car repair and maintenance service
car wash
career guidance service
caterer
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cemetery
ceramic manufacturer
certified public accountant
chamber of commerce
charcuterie
charity
chartered accountant
chicken restaurant
chiropractor
chocolate shop
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city or town hall
civil engineer
civil engineering company
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cleaning products supplier
cleaning service
clothing store
coaching center
coffee shop
college
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commercial real estate agency
community center
community health centre
company registry
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computer consultant
computer hardware manufacturer
computer networking service
computer repair service
computer security service
computer service
computer software store
computer store
computer support and services
computer training school

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fire protection equipment supplier
fire protection system supplier
fire station
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florist
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food processing company
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foundation
freight forwarding service
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furniture store
garage door supplier
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gas company
gas station
general contractor
general hospital
general practice attorney
geological service
geotechnical engineer
gift shop
glass industry
glass repair service
glazier
government
government economic program
government office
graphic designer
greenhouse
greeting card shop
grocery store
group home
gym
hair removal service
hair salon
hairstylist
handyman/handywoman/handyperson
hardware store
health and beauty shop
health consultant
health counselor
health insurance agency
hearing aid store
heating contractor
heating equipment supplier
heating oil supplier
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home health care service
home improvement store
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hospital
hostel
hotel
house cleaning service
housing authority
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human resource consulting
hunting and fishing store
hvac contractor
hydraulic equipment supplier
hypnotherapy service
image consultant
immigration & naturalization service
immigration attorney
import export company
income tax help association
industrial consultant
industrial engineer
industrial equipment supplier
industrial gas supplier
industrial real estate agency
information services
insolvency service
insulation contractor
insurance agency
insurance attorney
insurance broker
insurance company
international trade consultant
internet marketing service
internet service provider
investment company
investment service



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it consulting
italian restaurant
janitorial service
jeweler
jewelry designer
jewelry store
kinesiologist
laboratory
land registry office
land surveying office
land surveyor
landscape architect
landscaper
laundromat
laundry
laundry service
law firm
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lawn irrigation equipment supplier
lawyer
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mechanical contractor
mechanical engineer
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medical clinic
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medical spa
meditation instructor
mental health clinic
mental health service
metal fabricator
metaphysical supply store
mexican restaurant
mining consultant
mission
mobile phone repair shop
mortgage broker
motel
moving and storage service
municipal administration office
municipal department of tourism
museum
music management and promotion
music school
native american goods store
naturopathic practitioner
nissan dealer
non-governmental organization
non-profit organization
notaries association
notary public
nursing home
nutritionist
occupational health service
occupational safety and health
occupational therapist

office equipment supplier
office supply store
oil change service
oil field equipment supplier
oilfield
optometrist
orchard
organic farm
organic restaurant
osteopath
outdoor activity organiser
outdoor clothing and equipment shop
pain control clinic
painter
paper store
paralegal services provider
park
parking lot
party equipment rental service
party planner
paving contractor
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student dormitory
stylist
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surveyor
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tattoo and piercing shop
tattoo removal service
tattoo shop
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tax preparation
tax preparation service
taxi service
telecommunications
telecommunications contractor
telecommunications engineer
telecommunications service provider
television repair service
temp agency
tent rental service
thai restaurant
thrift store
tire shop
tool rental service
tour agency
tour operator
tourist attraction
tourist information center
towing service



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tractor dealer
trailer manufacturer
trailer repair shop
training centre
translation service
transmission shop
transportation escort service
transportation service
travel agency
tree service
truck parts supplier
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winery
women's shelter
wood stove shop
yacht broker
yoga studio
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