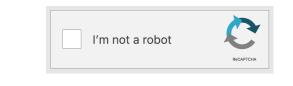
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#### Go Canada - Saint-Laurent

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## Go Canada - Saint-Laurent

# Understanding Accessibility at Go Canada Law Firm in Saint-Laurent, Quebec

At Go Canada Law Firm, ensuring accessibility for all clients is a top priority. This commitment is evident through features such as a \*\*wheelchair-accessible entrance\*\* and a \*\*wheelchair-accessible car park\*\*, making it easier for individuals with disabilities to access vital legal services.

#### **Client Experiences with Accessibility**

The firm has received mixed reviews regarding the overall experience clients

have had during their interactions. While some clients appreciated the accessibility features, others experienced dissatisfaction with communication and service reliability. For instance, a client expressed frustration over receiving misleading information that adversely affected their case. This highlights a critical aspect of the firm's need to improve professionalism and clarity in communication to ensure a smooth experience for all clients.

#### **Positive Feedback on Professionalism**

Despite mixed reviews, several clients have praised the firm for its \*\*professionalism\*\* and dedication. One review noted, "Mr. Bilal and Mr. Bashar were very professional and good at dealing with customers." Such positive feedback underscores the importance of having knowledgeable staff members who prioritize client needs.

#### **Room for Improvement in Client Communication**

It's essential for Go Canada Law Firm to address concerns regarding responsiveness. Some clients reported challenges in communication, stating that they found it difficult to reach the firm for updates on their cases. One individual mentioned, "Nobody answers the phone," indicating a need for improved client engagement strategies. Addressing these issues can enhance the overall client experience and reinforce trust in the firm's services.

#### The Importance of Accessibility in Legal Services

Accessibility goes beyond physical entrances; it encompasses effective communication and support. Clients relying on legal assistance should feel secure and informed throughout the process. The integration of accessible services, like the wheelchair-accessible car park, is just one aspect of this broader commitment to inclusivity.

#### **Conclusion: A Call for Enhanced Service Delivery**

In conclusion, while Go Canada Law Firm in Saint-Laurent demonstrates an effort towards accessibility, there remains significant room for improvement in how they handle client interactions and communication. Ensuring that all clients—regardless of their background or physical capabilities—receive accurate, timely information is crucial for building a trustworthy reputation in the competitive field of immigration law.

#### You can come to our business at

#### 300 Blvd. Marcel-Laurin #101, H4M 2L4 Saint-Laurent, Quebec - Canada (CA)

The phone number of said **Law firm** is <u>+1438-932-7477</u> And if you want to send a WhatsApp, you can do so at<u>+1438-932-7477</u>

#### We open at the following schedule:

Day Hours Monday 9?AM–5?PM Tuesday Closed Wednesday Closed Thursday 9?AM–5?PM Saturday 9?AM–5?PM Sunday 9?AM–5?PM

The website is Go Canada

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