

Aa Munro Insurance - Antigonish

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Understanding AA Munro Insurance in Antigonish, Nova Scotia

AA Munro Insurance is a well-known agency located in Antigonish, Nova Scotia, that caters to a diverse clientele with various insurance needs. They offer a range of services while prioritizing ****accessibility**** for all customers.

Accessibility Features at AA Munro Insurance

One of the notable features of the AA Munro Insurance office is its ****wheelchair-accessible entrance**** and ****wheelchair-accessible car park****. This

commitment to accessibility ensures that everyone can easily access their on-site services without inconvenience.

Service Options and Online Appointments

To meet the evolving needs of their clients, AA Munro Insurance offers ****online appointments****. This flexibility allows customers to schedule meetings at their convenience, making it easier for them to discuss their insurance needs without having to visit the office physically.

Customer Experiences at AA Munro Insurance

While many clients have praised the professionalism and dedication of staff members like Meghan Hayne and Chris Dunlap, experiences can vary. Some customers reported exceptional service, recognizing the team's effort to understand their individual requirements and find suitable policies. However, there have also been recurring criticisms regarding ****poor customer service**** and ****attention to detail****. Issues such as unreturned calls, incorrect billing, and refusal to accept banking information have led some clients to express dissatisfaction.

The Importance of Customer Care

Customer feedback highlights the importance of communication and relationship-building in the insurance industry. While some have found support and guidance in selecting policies, others feel neglected, emphasizing an ongoing need for improvement in customer care.

Conclusion: A Mixed Bag of Services

AA Munro Insurance in Antigonish, Nova Scotia, provides a blend of positive and challenging customer experiences. With a focus on accessibility and innovative service options, many clients appreciate the efforts of dedicated staff members. However, ongoing concerns about customer service must be addressed to enhance satisfaction and retain loyal customers. If you're considering their services, it's worth evaluating both the strengths and areas for improvement based on customer feedback.

Our business is found at

Suite 105, 219 Main St, B2G 2C1 Antigonish, Nova Scotia - Canada (CA)

The contact phone of this **Insurance agency** is +1902-863-3999

And if you want to send a WhatsApp, you can do so at +1902-863-3999

Our opening hours are:

Day Hours

Monday

8:30?AM–4:30?PM

Tuesday

8:30?AM–4:30?PM

Wednesday

Closed

Thursday

Closed

Friday

8:30?AM–4:30?PM

Saturday

8:30?AM–4:30?PM

Sunday

8:30?AM–4:30?PM

The website is [AA Munro Insurance](#)

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Images



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Tags

Accessibility, Wheelchair-accessible car park, Online appointments, On-site services, Wheelchair-accessible entrance, Service options

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