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Qualicode Logiciel Inc - Rimouski

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Qualicode Logiciel Inc - Rimouski

Qualicode Logiciel Inc: Accessibility and Customer Experience in Rimouski, Quebec

Located in the beautiful city of Rimouski, Quebec, **Qualicode Logiciel Inc** offers a range of E-commerce services aimed at enhancing business operations. However, the company's reputation is a mix of positive feedback and criticisms, particularly concerning their customer service and accessibility features.

Accessibility Features at Qualicode Logiciel Inc

One notable aspect of Qualicode Logiciel Inc is its commitment to **accessibility**. The company provides a **wheelchair-accessible entrance** and a **wheelchair-accessible car park**, ensuring that individuals with mobility challenges can access their services with ease. This commitment is crucial in fostering an inclusive environment for all customers.

Customer Experience: A Mixed Bag

While some customers praise the team at Qualicode for their **personalized service** and dedication, others have expressed frustration regarding their experiences. Comments range from appreciation for the "great team" to disappointment about inconsistent service quality. One user noted, "Never had to work with software that broke before," highlighting significant software issues that have arisen during usage.

Challenges in Software Usability

Several users have voiced concerns regarding the software's functionality. Phrases like "it's unworkable some days" and "it's complicated for nothing" reflect a desire for improvement in user-friendliness and overall effectiveness. This feedback suggests that while Qualicode's management tools offer potential benefits, there are critical areas needing attention to enhance the user experience.

Conclusion: Balancing Accessibility and Service Quality

In summary, Qualicode Logiciel Inc stands out in Rimouski for its efforts in creating an accessible environment with necessary facilities for all customers. However, balancing their **customer service** quality with the accessibility features remains a challenge. Continuous improvement in both software usability and customer interaction will be essential for Qualicode to fully realize its potential in the competitive E-commerce landscape.

The address of our establishment is

217 Av. Léonidas S, G5L 1X3 Rimouski, Quebec - Canada (CA)

The contact line of this **E-commerce service** is <u>+1514-323-2324</u> And if you want to send a WhatsApp, you can do so at<u>+1514-323-2324</u>

We are available at these times:

Day Hours Monday

8:30?AM-5?PM

Tuesday

8:30?AM-5?PM

Wednesday

8:30?AM-5?PM

Thursday

Closed

Friday Closed

Saturday

8:30?AM-5?PM

Sunday

8:30?AM-5?PM

The website is Qualicode Logiciel Inc

If you need to update any information that you believe is not accurate related to this web, please send us a message and we will handle it at the earliest convenience. With anticipation we appreciate it.

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Tags

Wheelchair-accessible entrance, Accessibility, Wheelchair-accessible car park

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