

## BrowningIT - Nepean

nepean

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## *BrowningIT - Nepean*

### Understanding Computer Support and Services at BrowningIT

BrowningIT, located in Nepean, Ontario, offers a range of computer support and services designed to assist local clients. However, customer feedback has highlighted some significant mixed experiences regarding their service quality.

### Accessibility Features

One notable aspect of BrowningIT is its **\*\*wheelchair-accessible car park\*\***, making it easier for all clients, including those with mobility challenges, to access their services. Accessibility is a key consideration for businesses aiming

to serve a diverse clientele.

## Customer Feedback

Feedback from clients reveals a polarizing view of the service provided by BrowningIT's owner, Colin. Several reviews suggest that customers have encountered difficulties with communication and professionalism. - A client reported their experience as “\*\*by far the worst IT experience I have ever had\*\*,” citing poor communication skills and a defensive attitude when questions were posed. - Conversely, there have been positive remarks about Colin's helpfulness in specific instances, such as assisting with personal matters outside of tech support, showing that individual experiences can vary widely.

## Concerns and Complaints

A recurring theme in multiple reviews is the perception of \*\*poor customer service\*\*, with comments highlighting Colin's condescending demeanor and lack of patience. One dissatisfied client described interactions as triggering "verbal abuse" when simple questions were asked. Such experiences lead to a recommendation to "steer clear," indicating a serious concern for prospective clients considering BrowningIT for support.

## Conclusion

While BrowningIT does offer essential computer support and services in Nepean, Ontario, potential clients should thoroughly consider the reviews and feedback before engaging with their services. Accessibility features are commendable, but the quality of customer interactions raises significant concerns that cannot be overlooked.

## The business is situated at

1 Tartan Dr Unit 6, K2J 2W7 Nepean, Ontario - Canada (CA)

The phone of this **Computer support and services** is +1613-714-8800

And if you want to send a WhatsApp, you can do so at +1613-714-8800

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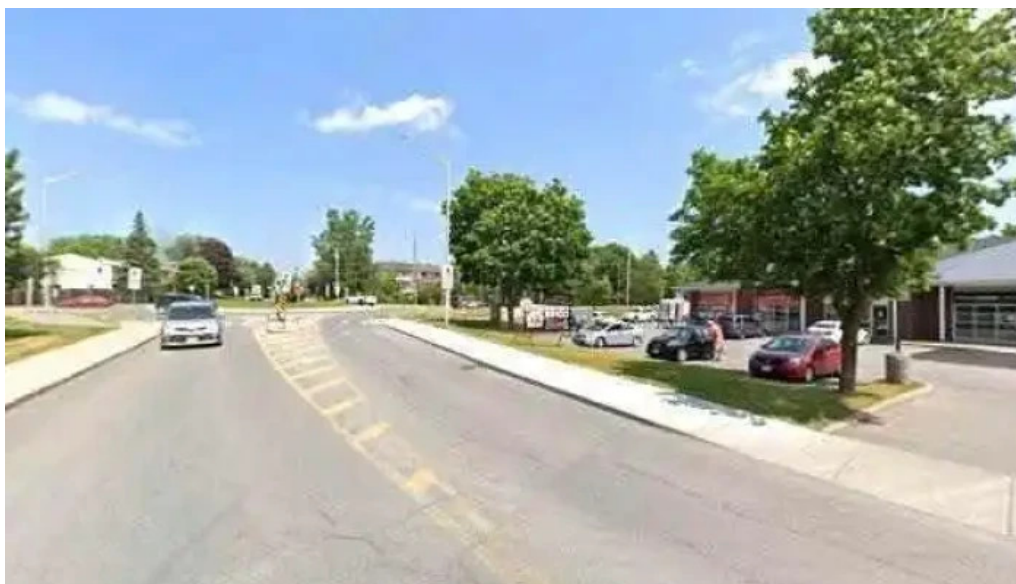
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