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Fully Managed by Telus Business - Kanata

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Fully Managed by Telus Business - Kanata

Understanding Computer Support and Services Fully Managed by TELUS Business in Kanata, Ontario

In today's fast-paced digital world, reliable **computer support and services** are critical for businesses to thrive. One such provider in Kanata, Ontario, is **TELUS Business**, known for offering fully managed IT solutions. However, customer experiences have varied widely, raising important considerations for potential clients.

Accessibility at TELUS Business

One notable feature of the TELUS Business location in Kanata is its commitment to **accessibility**. The facility boasts a **wheelchair-accessible entrance**, ensuring that all customers can navigate the premises comfortably. Additionally, there is a **wheelchair-accessible car park**, making it convenient for individuals with mobility challenges. This focus on accessibility reflects a broader industry trend toward inclusivity, but it also raises questions about the quality of services provided.

Customer Experiences and Feedback

While some clients have praised the responsiveness of the **customer service reps**, who reportedly act quickly on support tickets, this positive feedback stands in stark contrast to the experiences articulated by others. A detailed review highlights severe shortcomings in service delivery that can severely impact a business's operations. Many clients have expressed frustration over missed deadlines and inadequate service—particularly when it comes to critical systems like backup solutions. One customer shared their unfortunate experience related to a data breach that could have been avoided had the backup system been installed as promised six months prior. This negligence not only resulted in substantial financial loss due to a ransomware attack but also catastrophic repercussions for their cyber insurance premiums.

The Importance of Reliable Services

The contrast in reviews underscores the importance of choosing a dependable IT service provider. While responsive customer service is essential, it should not come at the expense of effective solutions. Businesses should conduct thorough research and consider both positive and negative feedback before committing to any IT support services. In conclusion, while **TELUS Business offers accessible facilities and quick response times**, potential clients must weigh these advantages against the serious concerns raised by those who have faced significant operational setbacks. Ensuring that a company can deliver on its promises is paramount in the realm of computer support and services.

You can come to our business at

1002 Beaverbrook Rd Unit 2, K2K 1L1 Kanata, Ontario - Canada (CA)

The phone number of this **Computer support and services** is <u>+1613-591-9800</u> And if you want to send a WhatsApp, you can do so at+1613-591-9800

Our opening hours are:

Day Hours Monday

8:30?AM-5?PM

Tuesday

8:30?AM-5?PM

Wednesday

8:30?AM-5?PM

Thursday

8:30?AM-5?PM

Friday Closed

Saturday

Closed

Sunday

8:30?AM-5?PM

The website is Fully Managed by TELUS Business

If you wish to change any information that you consider is not precise regarding this page, we kindly request send a message so we can we will adjust it at the earliest convenience. Thanks beforehand thanks.

Images



Fully managed by telus business street view 360deg



Fully managed by telus business map



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Tags

Wheelchair-accessible car park, Accessibility, Wheelchair-accessible entrance

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municipal administration office
municipal department of tourism
museum

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