

Nicom It Solutions - Halifax

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Nicom IT Solutions: A Comprehensive Overview

Nicom IT Solutions, located in Halifax, Nova Scotia, offers a range of **computer support and services** designed to meet various client needs. With a focus on accessibility and customer satisfaction, they strive to provide effective solutions for businesses and individuals alike.

Service Options

Nicom IT Solutions provides an array of **service options** tailored to the

unique requirements of their clients. Their offerings include managed IT services, cybersecurity, and network support. However, customer feedback reveals a critical area for improvement in their response times. While many appreciate the quality of work when assistance is rendered, there are notable instances where clients have expressed frustration due to delayed responses, especially during urgent situations.

On-site Services

The company also offers ****on-site services****, allowing technicians to assist clients directly at their locations. This hands-on approach can be beneficial for troubleshooting complex issues that require immediate attention. Clients have reported varying experiences with these services, highlighting both the expertise of the technicians and the inconsistency in communication regarding service availability.

Accessibility

Nicom IT Solutions emphasizes ****accessibility**** not only through their technological services but also in their physical location. They feature a ****wheelchair-accessible car park****, ensuring that all clients can access their office without barriers. This commitment to inclusivity is commendable and sets a positive example for other service providers in the industry.

Customer Feedback and Improvement Areas

Despite some glowing reviews praising their outstanding service over the years, recent feedback has pointed to challenges with ****customer service****. Instances of unreturned calls and emails have left some clients feeling neglected, particularly during critical situations like security breaches. Addressing these concerns is crucial for Nicom IT Solutions in maintaining their reputation and trustworthiness among current and potential clients.

Conclusion

Nicom IT Solutions has established itself as a significant player in the computer support and services sector in Halifax, Nova Scotia. While they boast excellent service options and prioritize accessibility, ongoing issues with customer service response times are an area that warrants immediate attention. By enhancing communication and support strategies, they can ensure a more reliable and positive experience for all clients.

The location of our premises is

6960 Mumford Rd Suite 130, B3L 0A1 Halifax, Nova Scotia - Canada (CA)

The contact line of the mentioned **Computer support and services** is +1902-454-5656
And if you want to send a WhatsApp, you can do so at +1902-454-5656

We look forward to seeing you at:

Day	Hours
Monday	8?AM–5?PM
Tuesday	8?AM–5?PM
Wednesday	8?AM–5?PM
Thursday	8?AM–5?PM
Friday	8?AM–5?PM
Saturday	Closed
Sunday	Closed

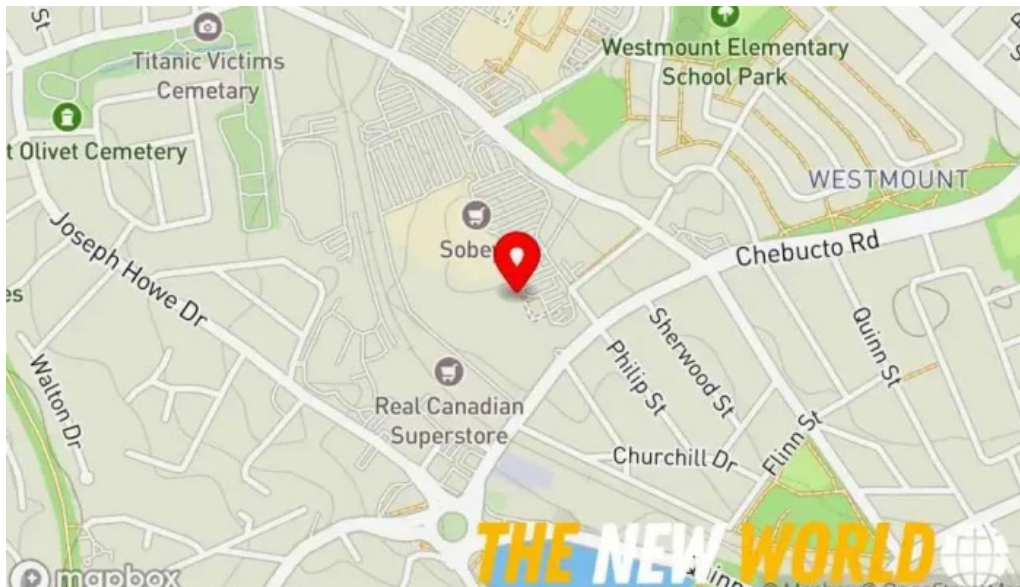
The website is [Nicom IT Solutions](#)

In case you want to alter any information that you think is not precise about this site, please deliver a message and we will handle it quickly. With anticipation thank you very much.

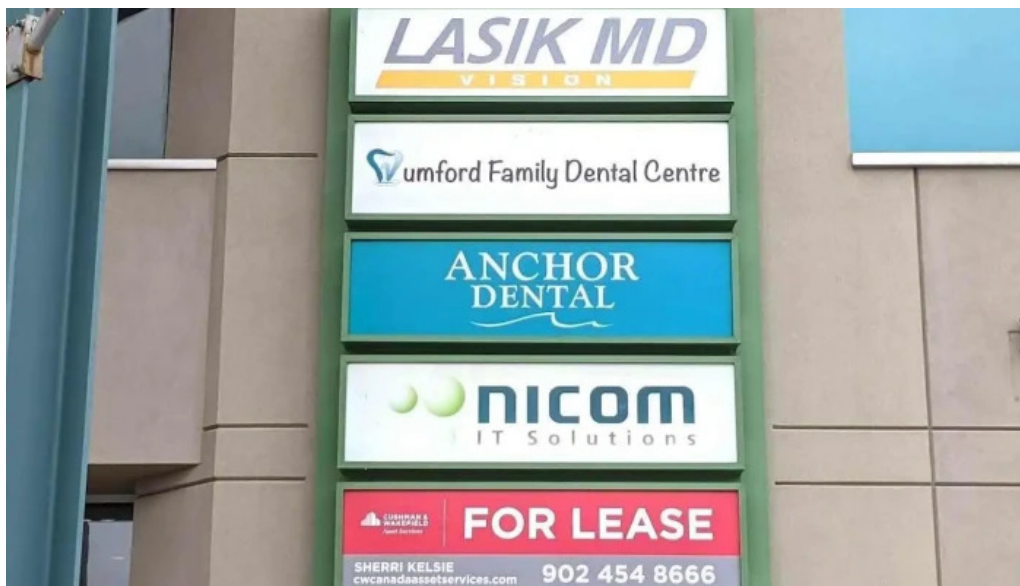
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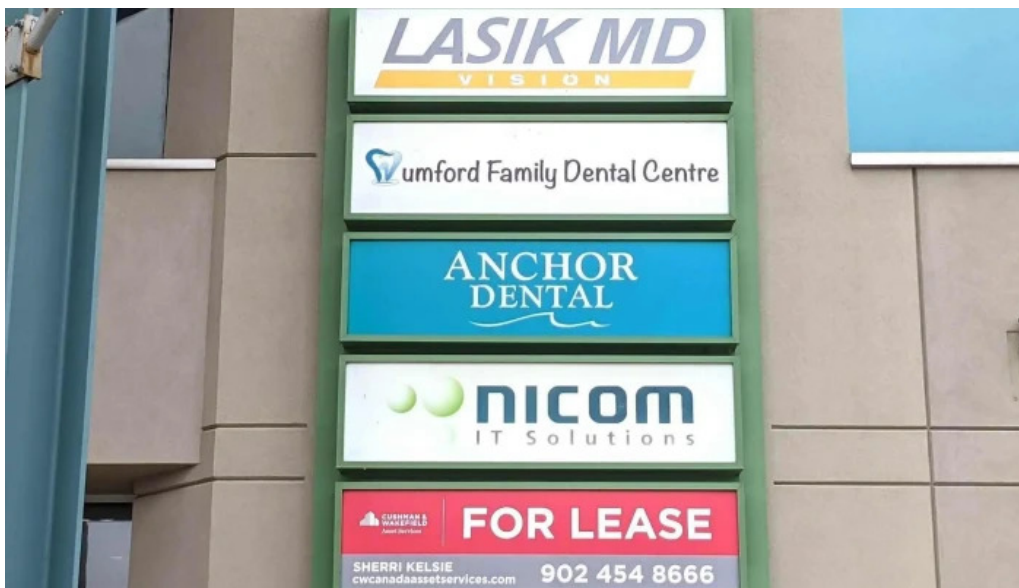
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Tags

On-site services, Service options, Accessibility, Wheelchair-accessible car park

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