

Geek Squad - Coquitlam

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Geek Squad - Coquitlam

Geek Squad Computer Repair Service in Coquitlam, British Columbia

In today's digital world, having access to reliable computer repair services is essential. **Geek Squad**, located in Coquitlam, British Columbia, offers a range of computer repair solutions. However, customer experiences have painted a mixed picture about the quality of their services.

Accessibility Features

One significant advantage of the Geek Squad location in Coquitlam is its **wheelchair-accessible entrance** and **wheelchair-accessible car park**. These features reflect a commitment to ensuring that all customers can access their services, promoting inclusivity in technology support.

Service Options Available

Geek Squad provides various **on-site services** for customers who prefer to have technicians come to their location. This can be a convenient option for those with mobility challenges or those looking to save time. Additionally, customers can benefit from **online appointments**, making it easier to schedule a visit without lengthy wait times.

Customer Feedback Highlights

Despite the accessible features, many customers have reported troubling experiences with Geek Squad. Comments reveal a consistent pattern of dissatisfaction, particularly regarding **customer service**. Many have faced long wait times on the phone and unhelpful representatives. For instance, one frustrated user mentioned waiting nearly an hour just to be told to contact another department for pricing details. Such experiences raise concerns about the effectiveness of the support provided to customers seeking help with their devices.

Warranty and Protection Plans

Customers often opt for Geek Squad due to their **protection plans**, but reviews indicate a lack of clarity and value. One customer expressed disappointment over the inability to use their protection plan after subscription cancellation without notice. Another reviewer shared their frustration about paying over \$800 in additional coverage, only to find little support during repairs. These experiences highlight the importance of understanding what protection plans entail before committing any funds.

Quality of Repairs

Many customers have reported inefficiencies when seeking repairs. One account described the hassle of dealing with multiple repairs for the same issue, leading to immense frustration. When it comes to getting devices fixed promptly,

several users noted delays in service, with some waiting weeks for their equipment to be returned. Unfortunately, this has led some to question whether utilizing Geek Squad's services is worth the time and money invested.

Conclusion

While Geek Squad in Coquitlam provides accessibility features along with a range of service options, the overall feedback indicates that they still have room for improvement. It is crucial for potential customers to weigh the pros and cons carefully and consider alternative options if past experiences are any indication of future service quality. In summary, while Geek Squad aims to assist customers with their computer repair needs, the satisfaction levels vary significantly, emphasizing the importance of attentive customer service and transparent communication.

The premises are located at

Coquitlam Centre, 2929 Barnet Hwy Unit 2140, V3B 5R5 Coquitlam, British Columbia - Canada (CA)

The contact phone of the respective **Computer repair service** is +1844-433-5778
And if you want to send a WhatsApp, you can do so at +1844-433-5778

Our service hours are:

Day	Hours
Monday	10?AM–8?PM
Tuesday	10?AM–8?PM
Wednesday	10?AM–8?PM
Thursday	10?AM–8?PM
Friday	10?AM–8?PM
Saturday	10?AM–7?PM
Sunday	11?AM–6?PM

The website is Geek Squad

If necessary to alter any data that you think is not correct regarding this web,

we urge you to deliver a message and we will correct it at the earliest convenience. Thanks beforehand thanks.

Images



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Tags

Service options, On-site services, Accessibility, Online appointments, Wheelchair-accessible car park, Wheelchair-accessible entrance

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