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Ascend Llp - Bancroft

Certified Public Accountant Services at ASCEND LLP in Bancroft, Ontario

Located in the heart of Bancroft, Ontario, **ASCEND LLP** stands out as the only Certified Public Accountant (CPA) firm in town. They specialize in a range of accounting services, catering to both individual and corporate clients. However, experiences from clients vary significantly, highlighting the importance of accessibility and planning when choosing financial services.

Accessibility for All Clients

ASCEND LLP is committed to ensuring **accessibility** for all its clients. They offer a **wheelchair-accessible car park**, making it easier for individuals with mobility challenges to visit their office. This reflects their dedication to accommodating diverse client needs, though the overall effectiveness of their services has drawn mixed reviews.

Planning Ahead: The Importance of Appointments

Appointments are highly recommended when visiting ASCEND LLP. Many clients have reported long waiting times and communication issues without prior scheduling. For instance, one client mentioned a frustrating experience where they were informed that no one was available to assist them during a critical month-end period. This situation underscores the importance of planning ahead to ensure timely responses to financial inquiries.

Client Experiences: A Mixed Bag

The testimonials from clients illustrate the dual nature of experiences at ASCEND LLP. On one hand, some patrons appreciate the helpfulness of the staff and the receptionists. One client noted how they received assistance with their personal income tax HST Notice of Assessment queries, appreciating the firm's support even amidst a busy corporate clientele.

On the other hand, there are accounts of significant dissatisfaction. A client described their experience as the "worst" they have faced in 30 years of business, emphasizing poor service and unresolved issues. Another client echoed similar sentiments, expressing disappointment over long turnaround times and a lack of communication regarding crucial submissions.

Conclusion: Weighing Your Options

When considering ASCEND LLP for your accounting needs, it's essential to weigh both the positive and negative feedback. While their **wheelchair-accessible** facilities and proactive approach to **planning** appointments can make visits smoother, challenges in communication and service delivery should be carefully considered. For those in Bancroft looking for CPA services, being aware of these factors may lead to a more satisfactory experience.

Our business is at

294 Hastings St N, KOL 1CO Bancroft, Ontario - Canada (CA)

The phone number of this Certified public accountant is +1613-332-0834

You can visit us at the following hours:

Day Hours Monday Closed Tuesday Closed Wednesday 9?AM-5?PM Thursday 9?AM-5?PM Eriday 9?AM-5?PM Saturday 9?AM-5?PM Sunday 9?AM-5?PM

The website is ASCEND LLP

If you require to change any information that you consider is incorrect related to this web, we ask send a message so that we will handle it quickly. In advance thanks for your cooperation.



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Tags

Wheelchair-accessible car park, Planning, Accessibility, Appointments recommended

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