

**Enterprise Rent-A-Car - Amherst**

amherst

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Enterprise Rent-A-Car, located in Amherst, Nova Scotia, stands out not only for its extensive range of rental vehicles but also for its commitment to **\*\*accessibility\*\*** and exceptional customer service. This car rental agency proudly identifies as women-owned, supporting diversity and inclusion within the industry.

**Accessibility Features at Enterprise Rent-A-Car**

One of the significant advantages of renting from Enterprise in Amherst is their attention to accessibility. The agency provides a **\*\*wheelchair-accessible car park\*\***, ensuring that all customers can easily access the facility. Additionally, there is a **\*\*wheelchair-accessible entrance\*\***, allowing for a smooth transition from the outside to the inside of the rental location.

### **Customer Experiences: A Mixed Bag**

Feedback from customers varies, demonstrating both stellar service and areas for improvement. Many patrons praise the staff for their friendliness and professionalism. For instance, a customer mentioned how Cole from Amherst Enterprise offered assistance during a time-sensitive situation, ensuring their luggage and bike were transferred efficiently, highlighting the agency's dedication to customer care. Josh, another representative, received commendations for his ability to accommodate specific requests and provide seamless service. Customers expressed appreciation for the **\*\*excellent service\*\*** and knowledgeable agents who made the rental process efficient. One satisfied customer noted, "I will definitely be renting from here in the future!" However, not all experiences have been positive. Some customers faced issues with **\*\*reservation fulfillment\*\***, citing instances where they did not receive the vehicle they had booked in advance. Such discrepancies led to frustration, showcasing the need for further improvements in inventory management and communication.

### **The Way Forward: Enhancing Customer Experience**

To build on their strengths and address weaknesses, Enterprise Rent-A-Car in Amherst must focus on: - **\*\*Improving Reservation Accuracy:\*\*** Ensuring customers receive the exact vehicle they book should be a priority. - **\*\*Training Staff\*\***: Continuous training should emphasize customer service excellence and efficient problem-solving techniques for challenging situations. - **\*\*Communication\*\***: Keeping customers informed about any changes to their reservations can alleviate frustration and enhance trust. In conclusion, while Enterprise Rent-A-Car in Amherst, Nova Scotia, offers a commendable service with accessibility features and a strong commitment to customer satisfaction, there remains room for improvement. By addressing the identified concerns and building upon their existing strengths, they can continue to provide an outstanding rental experience for all customers.

### **Our business is at**

77 S Albion St, B4H 2W8 Amherst, Nova Scotia - Canada (CA)

The contact line of the mentioned **Car rental agency** is +1902-661-6898  
And if you want to send a WhatsApp, you can do so at +1902-661-6898

## **We are available at these times:**

Day Hours  
Monday  
9?AM–1?PM  
Tuesday  
Closed  
Wednesday  
8?AM–5?PM  
Thursday  
8?AM–5?PM  
Friday  
8?AM–5?PM  
Saturday  
8?AM–5?PM  
Sunday  
8?AM–5?PM

The website is [Enterprise Rent-A-Car](#)

If you need to adjust any data that you think is not correct related to this portal, we ask send us a message and we will adjust it promptly. In advance thanks.

## **Images**



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## Tags

*Identifies as women-owned, Wheelchair-accessible entrance, From the business, Accessibility, Wheelchair-accessible car park*

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house cleaning service
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hvac contractor
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immigration & naturalization service
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