

**Marcotte et associés inc. - Beloeil - Beloeil**

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**Accounting Firm Marcotte et Associés Inc. - Beloeil: A Mixed Experience**

Located in Beloeil, Quebec, **Marcotte et Associés Inc.** is an accounting firm that has garnered attention for both its accessibility features and the quality of its services. While they boast a wheelchair-accessible car park, the overall customer experience appears to be a point of contention among clients.

**Accessibility Features**

One of the notable attributes of **Marcotte et Associés Inc.** is their commitment to accessibility. The firm is equipped with a **wheelchair-accessible car park**, ensuring that clients with mobility challenges can comfortably visit their offices. This feature underscores the firm's dedication to inclusivity and serves as a positive aspect of their operational framework.

## **Customer Satisfaction: A Tale of Two Experiences**

Despite the positive accessibility features, customer feedback reveals a starkly contrasting narrative regarding the firm's service quality. Many clients report feeling **disappointed** with the overall customer experience. Common concerns include:

Charges for courtesy calls and hours not worked  
A perceived lack of attention from the team, even from management  
High fees that do not correlate with the service provided  
One client expressed frustration, stating, "We were sold the moon but delivered nothing but hot air." Such feedback highlights a significant gap between the firm's promises and actual service delivery.

## **The Dynamic Team Myth?**

Interestingly, some clients describe the team at Marcotte et Associés Inc. as "super dynamic" and "attentive to customers." However, the overall sentiment seems to suggest that this dynamism does not translate into effective service. For those looking to advance their business, the dissatisfaction with post-engagement service raises concerns about recommending the firm.

## **Conclusion: A Need for Improvement**

While Marcotte et Associés Inc. in Beloeil offers commendable accessibility, including a wheelchair-accessible car park, it faces serious challenges in maintaining satisfactory customer relations. To thrive in the competitive accounting field, the firm must reassess its customer service processes and ensure it meets the expectations set by its mission statement. Without substantial changes, client dissatisfaction may hinder its growth and reputation in the long run.

## **You can find us in**

643 Rue Bernard-Pilon, J3G 1V5 Beloeil, Quebec - Canada (CA)

The phone number of the respective **Accounting firm** is +1855-583-2846  
And if you want to send a WhatsApp, you can do so at +1855-583-2846

## **We are available at these times:**

Day Hours

Monday

8?AM–12?PM 1–4?PM

Tuesday

8?AM–12?PM 1–4?PM

Wednesday

8?AM–12?PM 1–4?PM

Thursday

Closed

Friday

Closed

Saturday

Closed

Sunday

8?AM–12?PM 1–4?PM

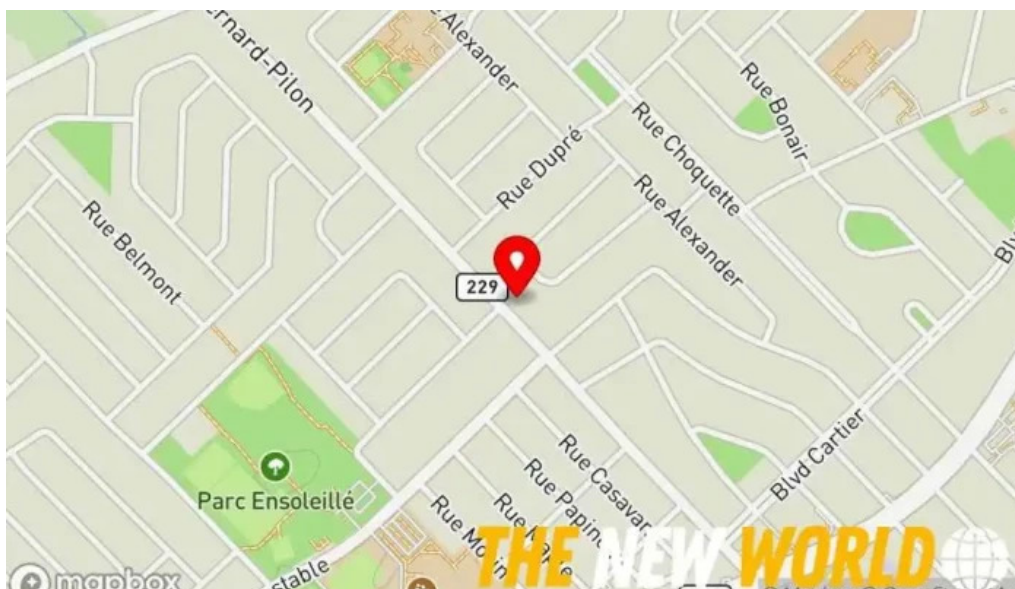
The website is Marcotte et associés inc. - Beloeil

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## **Images**



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## Tags

*Accessibility, Wheelchair-accessible car park*

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apartment complex
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barrister
beauty salon
biotechnology company
blood testing service
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bookkeeping service
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brewery
brewpub
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building inspector
building restoration service
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business attorney
business banking service
business broker
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business networking company
business to business service
butcher shop
cabin rental agency
cable company
cafe
call center
campground
candy store



cannabis store
canoe & kayak rental service
car manufacturer
car rental agency
car repair and maintenance service
car wash
career guidance service
caterer
cell phone store
cemetery
ceramic manufacturer
certified public accountant
chamber of commerce
charity
chartered accountant
chicken restaurant
chiropractor
chocolate shop
city government office
city or town hall
civil engineering company
cleaners
cleaning products supplier
clothing store
coaching center
coffee shop
commercial printer
commercial real estate agency
community center
community health centre
company registry
computer accessories store
computer consultant
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computer repair service
computer security service
computer service
computer software store
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condominium rental agency
conference center
construction company
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fabrication engineer
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fire protection equipment supplier
fire protection system supplier
fire station
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flooring store
florist
food bank
food broker
food processing company
food products supplier
forensic consultant
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foundation
freight forwarding service
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furniture store
garden center
gas company
gas station
general contractor
general hospital
general practice attorney
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geotechnical engineer
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glass industry
glass repair service
glazier
government
government economic program
government office
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greenhouse
grocery store
gym
hair salon
hardware store
health and beauty shop
health consultant
health counselor
health insurance agency
hearing aid store
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heating equipment supplier
heating oil supplier
helicopter tour agency
high school
higher education
holistic medicine practitioner
home goods store
home health care service
home improvement store
home inspector
hospital
hostel
hotel
house cleaning service
housing authority
housing complex
housing development
human resource consulting
hunting and fishing store
hvac contractor
hydraulic equipment supplier
hypnotherapy service

image consultant
immigration & naturalization service
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income tax help association
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industrial equipment supplier
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land surveyor
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lighting contractor
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loan agency
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massage therapist
mechanic
mechanical contractor
media consultant
mediation service
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medical clinic
medical laboratory
medical spa
meditation instructor
mental health clinic
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nutritionist
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occupational safety and health
office equipment supplier
office supply store
oil field equipment supplier
oilfield
optometrist
orchard
organic farm
osteopath
outdoor activity organiser
outdoor clothing and equipment shop
painter
paper store
paralegal services provider
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party planner
paving contractor
permanent make-up clinic
personal injury attorney
personal trainer
pest control service
pet groomer
pet store
pharmaceutical company
pharmacy
phone repair service
photo agency
photographer
photography service
physical fitness program
physical therapist
physical therapy clinic
pizza restaurant

plumber
portrait studio
post office
powersports vehicle dealer
print shop
private tutor
process server
professional services
promotional products supplier
property management company
psychologist
psychotherapist
public defender's office
public health department
public library
public relations firm
publisher
quantity surveyor
raft trip outfitter
real estate agency
real estate agent
real estate appraiser
real estate attorney
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real estate developer
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recreation center
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recycling center
reflexologist
regional council
rehabilitation center
reiki therapist
research and product development
restaurant
retirement community
retirement home
road construction company
rv dealer
safety equipment supplier
salvage yard
sandblasting service



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sauna
saw mill
scale repair service
school
screen printing shop
screen repair service
screen store
second hand store
security guard service
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sightseeing tour agency
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social services organization
software company
soil testing service
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spa
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website designer
welder
well drilling contractor
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