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Baker Tilly Banff - Banff

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Baker Tilly Banff - Banff

Baker Tilly Banff: Accessibility and Client Experience

Baker Tilly Banff, located in the beautiful town of Banff, Alberta, is an accounting firm that has been a part of the community for several years. While the firm offers essential financial services to its clients, there have been notable concerns regarding their responsiveness and efficiency, particularly highlighted by one client's ongoing struggle.

Accessibility Features

One commendable aspect of Baker Tilly Banff is their focus on

accessibility. The firm provides a **wheelchair-accessible car park** and a **wheelchair-accessible entrance**, ensuring that individuals with mobility challenges can access their services with ease. These features are vital for creating an inclusive environment for all clients, showing their commitment to making financial services available to everyone in the community.

Client Feedback and Concerns

Despite the positive aspects of accessibility, some clients have expressed dissatisfaction with the firm's service. A detailed account from a client describes frustrations over the lengthy process of finalizing estate taxes. Since 2019, the client has faced numerous challenges, leading to severe delays in communication and responsiveness from the firm. The client mentioned that after encountering a delay in selling a property, they expected Baker Tilly Banff to assist in filing necessary taxes. Unfortunately, the lack of guidance resulted in late penalties and confusion regarding the status of payments made to the government. As the situation unfolded, attempts to contact the firm for updates were met with silence, leaving the client feeling neglected and financially vulnerable.

Conclusion

While Baker Tilly Banff has implemented significant **accessibility measures** such as a **wheelchair-accessible car park** and entrance, the feedback from clients indicates that there are substantial areas for improvement in customer service and communication. It is crucial for the firm to address these concerns to rebuild trust and ensure that all clients receive the support they need during their financial journeys.

You can reach us at

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The phone number of the mentioned **Accounting firm** is <u>+1403-762-8383</u> And if you want to send a WhatsApp, you can do so at<u>+1403-762-8383</u>

Our business hours are:

Day Hours Monday 8:30?AM-12?PM 1-5?PM Tuesday 8:30?AM-12?PM 1-5?PM Wednesday 8:30?AM-12?PM 1-5?PM Thursday 8:30?AM-12?PM 1-5?PM Eriday 8:30?AM-12?PM 1-5?PM Saturday 8:30?AM-12?PM 1-5?PM Sunday 8:30?AM-12?PM 1-5?PM

The website is **Baker Tilly Banff**

If necessary to modify any data that you believe is not correct regarding this portal, please deliver a message and we will correct it as soon as possible. With anticipation thanks for your cooperation.

Images



Baker tilly banff street view 360deg



Baker tilly banff map



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Tags

Accessibility, Wheelchair-accessible car park, Wheelchair-accessible entrance

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